SERVICE BRIEF

MANAGED HOSTING SERVICES

Reliable Expertise and Infrastructure

Navisite® offers a wide portfolio of Managed Hosting solutions designed to enable rapid resource provisioning and to alleviate the burdens of monitoring and maintaining physical hardware, Operating Systems (OSs) and network connections.

Combining Managed Hosting with Navisite Application Services, Cloud Desktop Services (DaaS) or Cloud Infrastructure Services (IaaS), to enable a hybrid approach to IT, often allows businesses to use a single-provider solution to even complex IT demands.

For modern organizations, the days of running a server or two out of on-premise supply closet or basement are long gone. While Colocation can eliminate the need to build, staff and maintain a data secure environment, ultimately you must still allocate IT resources to monitor and maintain your servers. Managed Hosting can often prove a less-demanding and more cost-effective service alternative.

A Time-Proven, Dependable IT Infrastructure Partner

Navisite is a premiere Managed Hosting provider with nearly 20-years of experience managing IT infrastructures and applications. We operate multiple, enterprise-class data centres, spanning both coasts of the US, as well as two cities in the UK.

Navisite's experts can provision, maintain and monitor your physical hardware, Operating Systems (OSs) and network connections within our data centres. This includes key maintenance tasks, such as ensuring security patches are applied regularly and that your antivirus defenses remain current.

A Closer Look at the Key Benefits of Navisite Managed Hosting

- **Enhanced Availability -** Space in an enterprise-class data centre, backed by Robust Service Level Agreements (SLAs), which guarantee up-time.

- **Expert Monitoring -** 24x7x365, expert monitoring via redundant Network Operation Centers (NOCs).

- **Close Control -** We help you maintain the visibility to remain in control, while taking away the headaches of resource, bandwidth and hardware maintenance.

- **Improved Efficiently -** Leverage your in-house IT staff to maintain focus on end-users and strategic business goals instead.

- **Flexibility -** Ability to add-on other Navisite offerings, such as Application Services, Cloud Desktop Services and Cloud Infrastructure Services—often provisioned from the same data centre.

Customized Managed Hosting

Supplemental Services:

Managed Application Services -
Functional and technical support for Oracle and Microsoft apps, so you can remain focused on strategic business objectives.

Managed Cloud Services
Ideal for enterprises seeking to move existing apps to the Cloud. Designed for apps with predictable network demands and that require relatively infrequent changes.

NaviCloud® DaaS
Enable secure, anywhere access to enterprise desktops and resources, from any device, with centralized control and compliance standards.

Managed Load Balancing

Outages and lag experienced by end-uses during even temporary usage spikes are not acceptable in an enterprise environment. Navisite can help provide a consistent, reliable user experience with our Managed Load Balancing service, which is available as an add-on for Managed Hosting clients.

Complete Firewall Management

In an age in which security is paramount, many clients value the peace of mind that comes with having a fully-managed firewall. As an add-on for Managed Hosting clients, Navisite can provide a comprehensive Managed Firewall service to augment overall infrastructure security.

End-to-end Storage Management

Navisite offers resilient storage solutions to help store, maintain, protect and recover information easily and cost-effectively. We follow a tiered approach to storage to optimize cost and availability based on the business function of the stored data. Whether you need to store production data, or less-frequently accessed archived data, Navisite's team of experts will work with you to select an add-on storage solution for your Managed Hosting service that meets your business needs.

Managed Backup Service

For Navisite-managed servers, we offer an optional, add-on Managed Backup service. Sever days a week, Navisite will produce a backup of all requested file systems, directories and files to tape media or a disk library. We then send tape media to an off-site repository, or replicate disk-based backups to an off-site repository, to support local or secondary data centre recovery, as required.

Unlocking the Benefits of a Fully On-net Solution

Spectrum Enterprise Ethernet and Navisite Services can help enable solutions that can be fully managed from the network connectivity level to the operating system (OS) level—all backed by robust Service Level Agreements (SLAs).Organizations that combine Spectrum Enterprise Ethernet and Navisite Services can reach expert support for their entire solution 24x7x365. Clients also benefit from the security and peace of mind that comes with a streamlined, fully on-net solution.

About Navisite

Navisite, Inc., a part of Spectrum Enterprise, is a leading international provider of enterprise-class, cloud-enabled hosting, managed applications and services. Navisite provides a full suite of reliable and scalable managed services, including Application, Cloud Desktop, Cloud Infrastructure and Hosting services for organizations looking to outsource IT infrastructures to help lower their capital and operational costs. Enterprise customers depend on Navisite for customized solutions, delivered through an international footprint of state-of-the-art data centers. For more information about Navisite's services, please visit navisite.com or navisite.co.uk.

Contact Navisite

For more on the full range of Navisite services, please visit navisite.co.uk or email us at europeinfo@navisite.com.